## WASHINGTON STATE OPPORTUNITY SCHOLARSHIP

03.26.2024

#### AGENDA

- 1. Welcome
- 2. Approval of Minutes from 01.31.2024 Board Meeting
- 3. Mission Moment
- 4. Public Comment
- 5. ED Corner: ED Search, WSOSF, and AI
- 6. Awards: GRD Selection, CTS Selection, and FAFSA
- 7. Finance & Program Administrator Update
- 8. Closing

#### **REQUESTED BOARD ACTION**

> Vote to approve the January 31, 2024 meeting minutes.



## Mission Moment

## MISSION MOMENT: Scholar Spotlight

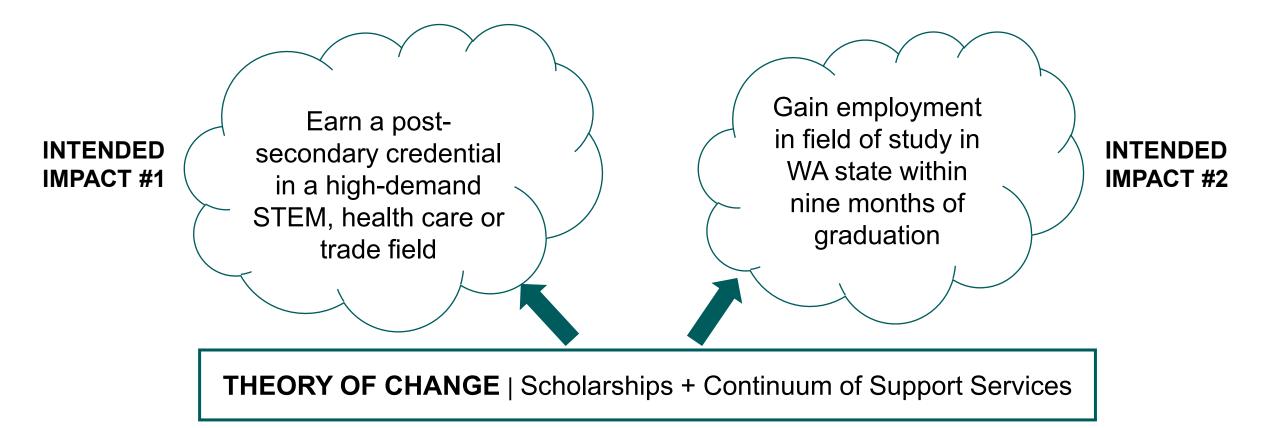


#### Jordyn Warner Nursing, '25 University of Washington - Seattle

## WASHINGTON STATE OPPORTUNITY SCHOLARSHIP

## PUBLIC COMMENT

# ED CORNER: The usual updates



#### **STRATEGIC PRIORITIES**

Design scalable, statewide programs.

Build the brand.

Fund to 2030. Be a preferred workplace. WASHINGTON STATE OPPORTUNITY

#### **Org Strategic Priorities: AY2025-26 metrics**

| Ensuring scalable,<br>statewide scholarship<br>accessibility and<br>financial aid impact | Ensuring scalable,<br>statewide support<br>services                                                   | Build awareness of the<br>WSOS brand                                                         | Fund to 2030 and<br>beyond                                                                                       | Be a preferred<br>workplace                                                     |
|------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------|
| AWARDS                                                                                   | PROGRAMS                                                                                              | EXTERNAL AFFAIRS                                                                             | DEVELOPMENT                                                                                                      | OPERATIONS                                                                      |
| 80% of applicants are eligible                                                           | 65%, 45%, 95% graduate in<br>eligible program for BaS, CTS,<br>GRD                                    | At least 33 earned media<br>pieces per year                                                  | \$75M raised January 1, 2021,<br>through December 31, 2025,<br>with 30-35 \$25K to \$1M gifts<br>secured in CY25 | Volunteer separation rate<br>below 15%; average staff<br>tenure of 36 months    |
| 90% of Scholars complete renewal                                                         | Opportunity gaps are less<br>than 10%, 5% by income, race                                             | 23 speaking engagements for WSOS leadership per year                                         | 25% of donors loyal (5+ years)<br>by end of CY25 with 50%<br>donor retention rate CY24 to<br>CY25                | 90% of staff agree: "I believe<br>the work I do advances our<br>mission"        |
| 90% work fewer hours because of WSOS                                                     | 95%, 85% of graduates<br>employed full-time within 9<br>months in any field, in high-<br>demand field | Social media audience size of<br>4,800 (FB), 2,200 (Twitter),<br>2,900 (LI) and 2,700 (IG)   | 425 new donors acquired in<br>CY25 with 100 total from WA<br>outside of Puget Sound                              | 90% of staff agree: "I would<br>recommend WSOS as a great<br>place to work"     |
| 90% attend full-time because of WSOS                                                     | 95% of employed in-high<br>demand graduates work in<br>WA                                             | Applicant targets:BasCTSGRDBIPOC85%60%55%First-gen64%68%70%From rural34%40%TBDcounties40%TBD | At least 15% (by #) of donors<br>in CY25 from health care,<br>(S)TEM                                             | 90% of staff agree: "I would<br>recommend my supervisor to<br>future employees" |

#### **Org Strategic Priorities: AY2023-24 metrics**

| Ensuring scalable, statewide<br>scholarship accessibility<br>and financial aid impact                                   | Ensuring scalable, statewide support services                                                                         | Build awareness of the WSOS<br>brand                                                |                   | e WSOS            | S Fund to 2030 and beyond Be a preferred workplace                                                                                                                                                                                                                      |                                                                                                                                         |                                       |           |                                                                                |
|-------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------|-------------------|-------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------|-----------|--------------------------------------------------------------------------------|
| AWARDS                                                                                                                  | PROGRAMS                                                                                                              | EXTERNAL AFFAIRS                                                                    |                   | EXTERNAL AFFAIRS  |                                                                                                                                                                                                                                                                         |                                                                                                                                         | DEVELOPMENT OPERATIONS/DATA & SYSTEMS |           |                                                                                |
| 75%, 85% and 80% of BaS, CTS and<br>GRD applicants, respectively, are<br>eligible                                       | BaS : 90%, 85%, 65% Y1-Y2-Y3-Y4 with 55% increasing                                                                   | At least 31 earned media pieces per<br>year                                         |                   |                   |                                                                                                                                                                                                                                                                         |                                                                                                                                         |                                       | pieces pe | \$25K to \$1M gifts secured in CY23, average staff tenure of 28 months<br>CY24 |
|                                                                                                                         | CTS : 80%, 80% 75% Q1-Q2-Q3-Y2<br>GRD : 95% Y1 to Y2                                                                  |                                                                                     |                   |                   |                                                                                                                                                                                                                                                                         | 83% of staff agree: "I<br>would recommend WSOS as a<br>great place to work"                                                             |                                       |           |                                                                                |
| 90% (80%) of BaS (CTS) Scholars<br>complete renewal<br>55% of BaS Scholars who complete<br>the increase process on time | At least 60% of historically excluded<br>races/ethnicities, low-income & rural<br>students participate in programming | Elevate WSOS thought-partnership:<br>15 (7) engagements for ED (Directors)          |                   |                   | •                                                                                                                                                                                                                                                                       |                                                                                                                                         |                                       |           |                                                                                |
| 90% work fewer hours because of WSOS                                                                                    | 50%, 30%, 70% of BaS, CTS and GRD participate in career resources                                                     | Social media audience size of 4,428<br>(FB), 2,068 (X), 2,153(LI) and 1,225<br>(IG) |                   |                   | 350   425 (CY23   CY24) new donors<br>acquired; 44   55 (CY23   CY24) of<br>new donors will be from outside of<br>the Puget Sound80% of internal stakeholder regard<br>data repository to support story-<br>telling and messaging for external<br>audiences as valuable |                                                                                                                                         |                                       |           |                                                                                |
| 90% attend full-time because of WSOS                                                                                    | 90%, 90%, 85% of BaS, CTS and GRD<br>career support participants report<br>being more prepared                        | Applicant targets:                                                                  |                   |                   |                                                                                                                                                                                                                                                                         | 20%   25% in health care, 15%   20%80% of internal stakeholders havein technology, computer science,data and systems to support ongoing |                                       |           |                                                                                |
|                                                                                                                         |                                                                                                                       | BIPOC                                                                               | <b>BaS</b><br>70% | <b>стѕ</b><br>55% | <b>GRD</b><br>45%                                                                                                                                                                                                                                                       | information management, or IT, 10%   efforts to track and measure the                                                                   |                                       |           |                                                                                |
|                                                                                                                         |                                                                                                                       | First-gen                                                                           | 70%<br>52%        | 66%               | 45%<br>60%                                                                                                                                                                                                                                                              | 13% in biosciences, biomedical impact sciences, or research, 8%   10% in                                                                |                                       |           |                                                                                |
|                                                                                                                         |                                                                                                                       | From<br>rural<br>countries                                                          | 30%               | 36%               | 7%                                                                                                                                                                                                                                                                      | engineering (not civil) companies, 4%<br>  6% in environmental or physical<br>sciences, in CY23, CY24                                   |                                       |           |                                                                                |

## **Today's Snapshot**

| Ensuring scalable,<br>statewide scholarship<br>accessibility and<br>financial aid impact<br>AWARDS                                                                                                                            | Ensuring scalable,<br>statewide support<br>services<br>PROGRAMS                                                                                                                                                 | Build awareness of the<br>WSOS brand<br>EXTERNAL AFFAIRS                                                                                                                                                        | Fund to 2030 and<br>beyond<br>DEVELOPMENT                                                                                                                                                                                        | Be a preferred workplace<br>OPERATIONS/DATA &<br>SYSTEMS                                                                                                                                    |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <ul> <li>Improving eligibility of applicants:</li> <li>Meaningful action steps taken to mitigate FAFSA challenges</li> <li>New and improved dataset for eligible programs work</li> </ul>                                     | <ul> <li>Improving persistence:</li> <li>62% of BaS mentees had<br/>engaged with Lead at midyear<br/>(tracking to 85% goal)</li> <li>61% of new CTS recipients have<br/>opted in to Lead programming</li> </ul> | <ul> <li>Media coverage/speaking<br/>engagements:</li> <li>Plan for an active "road show" in<br/>the new year with the new ED!</li> <li>Expecting lower engagement<br/>through September given leave</li> </ul> | <ul> <li>Campaign revenue:</li> <li>\$50.6M of \$75M raised!</li> <li>Submitted 52 requests for<br/>sponsorship support for<br/>OpportunityTalks, far exceeding<br/>prior years</li> </ul>                                       | <ul> <li>Staffing:</li> <li>Headcount: 30</li> <li>Open: 3 positions (1 exiting staff member, 2 open from internal promotions)</li> <li>New hires last Q: 3 FTE</li> </ul>                  |
| <ul> <li>Successfully completing processes<br/>(increase, renewal):</li> <li>Targeted BaS increase campaign</li> <li>Working with SBCTC to enhance<br/>how we confirm program<br/>participation for CTS recipients</li> </ul> | <ul> <li>Closing opportunity gaps:</li> <li>Mid-year assessment data promising – at or near most milestone measures</li> <li>Largest opportunity area is engaging rural Scholars</li> </ul>                     | <ul> <li>Social/owned media growth:</li> <li>Lower engagement this quarter due to staff promotion and lag in backfill</li> <li>Strong success in X and IG</li> </ul>                                            | <ul> <li>Donor loyalty:</li> <li>OpportunityTalks in upcoming quarter (where most donor loyalty shows)</li> <li>Behind on Challenge Fund donations but early guest registration is strong (161 registered for May 10)</li> </ul> | <ul> <li>Culture enhancements:</li> <li>Continued focus on culture of celebration and appreciation</li> <li>Intentional goal-setting process starting</li> <li>M&amp;LA revamped</li> </ul> |
| <ul> <li>Attend school full-time and work less:</li> <li>Monitoring changes to federal aid program to project potential impact (2024-25 discussion)</li> <li>Assessing if goal is right for CTS</li> </ul>                    | <ul> <li>Improving career outcomes:</li> <li>Job board viewed by about 300 unique users</li> <li>Hosted focus groups to improve career services for CTS recipients</li> </ul>                                   | <ul> <li>Scholarship promotion:</li> <li>Strong final numbers for all cycles, all scholarships in 2023-24!</li> <li>Many thousands of miles traveled with lots of new relationships</li> </ul>                  | <ul> <li>Donor acquisition:</li> <li>14 Honorary Committee members (5 are new to WSOS)</li> <li>MGO hiring slow, but team is finally nearing fully staffed</li> </ul>                                                            | <ul> <li>Data &amp; Systems:</li> <li>Launched case management system</li> <li>Enhanced user experience in student database</li> <li>Project plan complete for IT transition</li> </ul>     |

## Key wins of the quarter



- Submitted more sponsor requests than ever before drawing in new donors!
- Enhanced how we engage mentees throughout the year, growing the impact of support services
- Finance Director hired and will start April 1
- Secured search firm to find an excellent-fit ED for WSOS

#### PLEASE WELCOME BETH!

#### **BETH JOHNSON**

Coordinated Care at Centene Corporation *President and CEO* 



## **Challenges of the moment**



- Not enough time in the day to build WSOSF while continuing forward on the daily work
- Understanding a complex legal puzzle
- Proactively working to **mitigate the impact** of FAFSA



# ED CORNER: Executive Director Search

## **WSOSF KEY ACTIVITES TO DATE**

- Clover Search Works engaged
- Key informant interviews in progress
- Survey launched to staff and Board
- Participants, stages, and timeline proposed for Board review



#### **PARTICIPANTS IN SEARCH PROCESS**

| Outreach Team                    | Search Committee                       | Input on Job<br>Announcement                            |
|----------------------------------|----------------------------------------|---------------------------------------------------------|
| Kimber Connors<br>(WSOS Staff)   | Kimber Connors<br>(WSOS Staff)         | All staff                                               |
| Camille Reynaud<br>(WSOS Staff)  | Camille Reynaud<br>(WSOS Staff)        | All Board                                               |
| Johnathan Luster<br>(WSOS Staff) | Jane Park<br>(WSOS Board)              | Current and former<br>executive director of<br>WSOS     |
|                                  | Patrick Smith*<br>(WSOS Board)         | Jane Broom, Gina<br>Breukelman, Jolenta<br>Coleman-Bush |
|                                  | Mike Meotti<br>(WSAC)                  | Connectors                                              |
|                                  | Jolenta Coleman-Bush<br>(WSOS Partner) |                                                         |

#### Search Committee Scope:

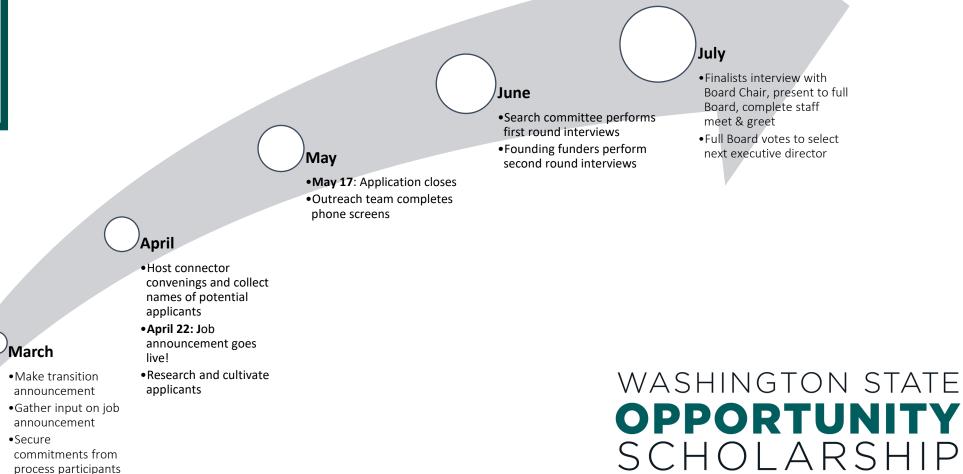
- Manage the job announcement and interview process
- Review applicants and move them through stages
- Make recommendation of finalists to the Board

#### **Board Members Rights:**

- Access to all applicant materials
- Can request any candidate be considered further
- Make final decision to hire by vote in public meeting

#### TIMELINE

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#### **REQUESTED BOARD ACTION**

Vote to approve search committee composition and scope as well as ED compensation range.



# ED CORNER: The WSOS Foundation

## WSOSP vs. WSOSF ACCOUNTABILITIES

# WSOSP

- Program Design & Strategy
- Selecting & Awarding Scholars
- Govt Relations & **External Affairs**
- Fundraising

#### SF • Human **Resources &** WSO: Talent Support

- Data & Systems, including IT
- Finances
- Other ops

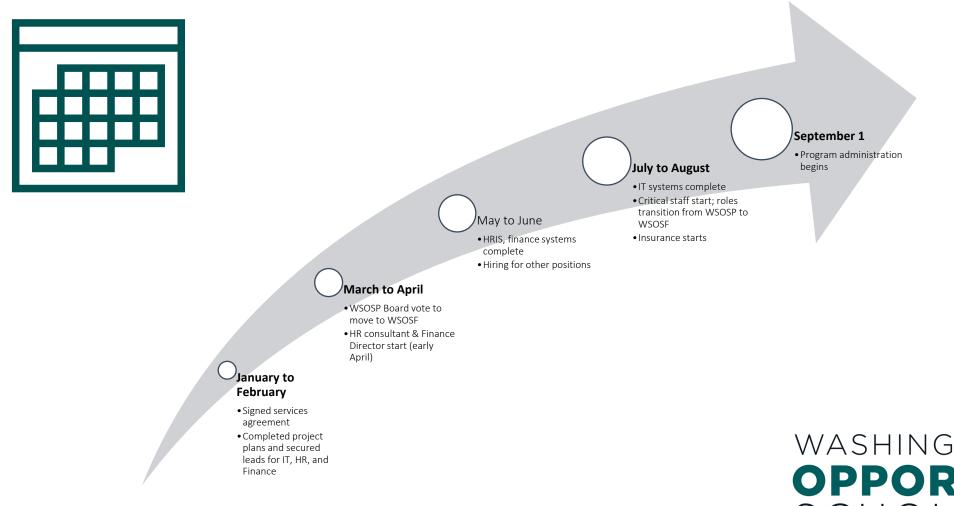
## **WSOSF KEY ACTIVITES TO DATE**

- Services agreement signed with payment #1 at end of March
- Timeline affirmed in writing with all parties for transition services
- Finance Director starts April 1 and Finance project plan complete
- IT project plan complete
- Engaged consultant to support with build of HRIS & HR systems
- Benefits brokers engaged

#### **WSOSF PRIORITIES**

| HUMAN<br>RESOURCES                                                                                                                                           | FINANCE                                                                                                    | INFORMATION<br>TECHNOLOGY                                                                                                 | OTHER<br>OPERATIONS                                                                                                                       |
|--------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------|
| Design <b>best-fit</b> , <b>ongoing systems</b><br>inspired by previous PAs and internal<br>WSOSP work, bringing together<br>disparate but functional pieces | <b>Stabilize</b> current finance function for WSOSP and <b>audit</b> data to ensure clean slate start      | <b>Identify key areas of risk</b> (public records and cyber liability) and <b>mitigate</b>                                | <b>Finalize creation of legal entity</b> and close first year of "operations" (FY ends June 30)                                           |
| Complete " <b>soft launch</b> " to hire first<br>four FTE on August 2 where WSOSF<br>becomes fully operational at small<br>scale                             | Design <b>best-fit, ongoing systems</b><br>inspired by previous PAs but<br>enhanced to address pain points | Design <b>best-fit, ongoing systems</b> for<br>help desk support, asset management,<br>staff training, and on/offboarding | Create a <b>calendar of all recurring to-<br/>dos</b> in maintaining our separate, legal<br>entity                                        |
| Complete <b>one-time only transition</b><br>tasks to "mass hire" remaining 28 FTE on<br>September 1                                                          | Complete <b>one-time only transition</b><br>tasks to ensure no interruption to<br>services on September 1  | <b>Transition</b> systems under the 501C umbrella today (namely O365 and password management plus a few smaller systems)  | Analyze and <b>assess any operations</b><br><b>tasks</b> currently sitting in-house at<br>WSOSP that <b>should transition</b> to<br>WSOSF |

#### TIMELINE



#### **REQUESTED BOARD ACTION**

Vote to delegate authority to WSOS staff designee to negotiate a program administrator contract (subject to Board approval) with WSOSF.



## ED CORNER: Where is WSOS going with **A**|? WASHINGTON STATE

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## LIKE ALL OF YOU, WE'RE WATCHING THE AI REVOLUTION WITH INTRIGUE (AND A BIT OF ANGST).

• All already has some incredible power to change the way we work.

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- We don't know what we don't know.
- Nonprofits tend to be slow adopters.

# MANY POSSIBLE INTERNAL APPLICATIONS SUCH AS...

- Email utility. (Summarize this thread. Generate a response that sounds like me using this tone.)
- **Creating drafts.** (Reference this document and create a guide using these parameters.)
- Meeting summary. (Summarize the action steps. Assess the tone of the meeting. Based on what you heard, what would you recommend?)
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## WA IS ONE OF FEW STATES THAT HAS OFFICIAL <u>GUIDELINES</u> FOR EDUCATORS.

- Caution using "AI detection tools" in checking for plagiarism since "these tools often use data that is biased against students who are multilingual/English language learners"
- Require teachers to specify whether AI use is allowed (in part, full, or not at all)
- Require teachers indicate whether AI can be used for brainstorming
- Forbid use of AI to write content: "using AI tools to generate answers, stories, essays or other publications and/or complete assignments without proper citation, is plagiarism."

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#### **HOW ABOUT THOSE ESSAYS?**

- Our scholarships require students complete short answer responses. We don't score on writing style; just content.
  - Should we allow / disallow the use of AI in crafting essay responses? In what way?
  - How should we instruct applicants to use AI (or not) what are the "rules" for using the tool?

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• How do we handle responses that reviewers suspect were generated with AI?

#### WHAT ABOUT A CHATBOT?

- Applicants and current Scholars ask (a lot) of the same questions. We already have an FAQ page and template email responses.
  - Should we build a chatbot for the application or website?
  - Are there any ethical considerations in doing so?
  - What would be the impact on customer service if we introduced a chatbot?





• In what ways do you see AI impacting WSOS? What should we be thinking about to make sure we stay ahead of the curve?



# 2024 GRD SELECTION (Cohort 4)

#### **GRADUATE (GRD) SCHOLARSHIP – Last year**

Statutory Intent: Increase number of advanced health care professionals providing physical and behavioral health care, particularly in communities designated as rural or medically underserved in Washington state. WSOS focuses on Nurse Practitioners because of the high and immediate need in the state for more medical prescribers.

| 2023 (Cohort 3)                | 20 DNP/MSN Scholars total (12 primary care, 8 behavioral health)                                                                                        |  |  |
|--------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------|--|--|
| Rural Scholars                 | 3 out of 20 (Jefferson, Douglas and Yakima counties)                                                                                                    |  |  |
| Eligible Universities          | Gonzaga University, Pacific Lutheran University, Seattle Pacific<br>University, Seattle University, UW Seattle, WSU (Spokane, Tri-Cities,<br>Vancouver) |  |  |
| Eligible Program Tracks        | Adult-Gerontology Nurse Practitioner, Family Nurse<br>Practitioner, Psychiatric Mental Health Nurse Practitioner, Pediatric<br>Nurse Practitioner       |  |  |
| Scholarship Amounts (Lifetime) | Up to \$25,000 per Scholar plus Preceptor Site Stipends (up to \$18,000 per Scholar) and Travel Stipends (up to \$2,500 per Scholar)                    |  |  |

#### **GRD SCHOLARSHIP SELECTION PRINCIPLES**

- Select Scholars who are likely to practice in a Washington state Medically Underserved Area (MUA) or Health Professional Shortage Area (HPSA) post program completion
- Select Scholars who are most likely to benefit from the financial support
- Select Scholars who are heading into behavioral and primary health care fields across Washington state



#### 2024 (Cohort 4) Selection Criteria and Additional Recs

| Factors                              | Point Allocation | Purpose                                                                    |
|--------------------------------------|------------------|----------------------------------------------------------------------------|
| Commitment<br>Recommendation Form    | 15               | Prioritize applicants most likely to practice in a                         |
| Commitment Essays                    | 40               | medically underserved area in Washington state                             |
| Family Income/Financial<br>Questions | 30               | Prioritize applicants most likely to benefit from the financial support    |
| Program Track                        | 15               | Prioritize statutory intent to focus on behavioral and primary health care |

#### Additional Recommendations\*

- Select at least 6 Scholars from WA designated rural counties
- Select at least 4 MSN applicants out of the 20 slated for Cohort 4 \*If adequate eligible applicants exist

#### No changes to above criteria – Board approved in 2023

#### One proposed change

• Remove previous additional rec to select at least 1 applicant from each of the 6 participating schools

#### **REQUESTED BOARD ACTION**

> Vote to approve 2024 GRD selection criteria.



WASHINGTON STATE **OPPORTUNITY** SCHOLARSHIP

# **SCHOLARSHIP SELECTION**

2024 CAREER & TECHNICAL

#### GOAL

- > Approve evergreen selection principles for CTS and RJI
  - Successfully implemented last 3 years and continue to select strong cohorts who enroll in high-demand STEM, health care programs, and trade careers.
  - Creating an evergreen model allows the Board to focus on other organization priorities.



## **SELECTION PRINCIPLES**

- Select Scholars who are heading into high-demand, high-return jobs across Washington state.
- Select Scholars who are likely to graduate with a credential in STEM, health care or the trades.
- Select Scholars who are more likely to complete their credential or program if they receive a scholarship.



#### **BOARD VOTE: EVERGREEN SELECTION PRINCIPLES**

| Factors                       | 2021-24 | Evergreen<br>Proposal | Limitation Factors                                                                                                                          |
|-------------------------------|---------|-----------------------|---------------------------------------------------------------------------------------------------------------------------------------------|
| High-demand program           | 50      | 50                    | Applicants who select highest demand programs should not be 5x more likely to be selected than those who select the lowest demand programs. |
| Low- income                   | 20      | 20                    | Low-income applicants should not be 3x more likely to be selected than middle-income applicants.                                            |
| First-generation applicant    | 7.5     | 7.5                   | First-generation applicants should not be 4x more likely to be selected than non-first-generation applicants.                               |
| Parent                        | 7.5     | 7.5                   | Single parent applicants should not be 4x more likely to be selected than non-single parent applicants.                                     |
| Resilience (short answer)     | 15      | 15                    | No limit. All points deducted from the factors above will redistributed to the short answer section.                                        |
| Distance to campus (RJI only) | 30      | 30                    | <i>If the median distance to campus is less than 30 miles, increase the point allocation to a maximum of 40 pts.</i>                        |

**Parent factor**: Does not apply to applicants who graduate from high school in 2023 **Persistence floor**: The average short answer score must be at least 3.0

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## FINANCIAL AID LANDSCAPE

## FINANCIAL AID FORMS CHANGED THIS YEAR WITH GOOD INTENTIONS...

- Department of Education launched a new website and new Free Application for Federal Student Aid (FAFSA).
- Washington state's financial aid form **WASFA was also updated** to reflect FAFSA questions.
- Key changes include:
  - $_{\odot}$  Calculator to determine need updated
  - Switched to a role-based application requiring multiple contributors to complete the form

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 Department of Education and IRS partnered to directly transfer financial data into FAFSA
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#### **...BUT CHANGES CREATED CHALLENGES** FOR STUDENTS IN ACCESSING AID.

- Forms were **delayed in launching** from October to December.
- The new FAFSA form has **multiple issues**, preventing students from completing it (e.g., mixed documentation families, random data errors).
- Department of Education forgot to include inflation in their new financial need calculator so students received incorrect summaries of the type of aid for which they are eligible.
- The requirement for multiple contributors and the direct connection to IRS documents created challenges for students with complex family situations.



#### **BECAUSE OF ALL THESE CHALLENGES...**

- Student data was released to colleges in batches starting in mid-March instead of being released individually just a few days after each student completed the form.
- This delayed the creation of financial aid packages for the next academic year by months.
- As a result, many colleges have **delayed acceptance deadlines** from May 1 to June 1.



## WSOS HAS RESPONDED IN A FEW WAYS.

- Created a **webpage** with tips and resources
- Incorporating information about FAFSA/WASFA during promotion events
- Developed a communication plan to get students to apply early and provide resources
- Created a **separate deadline** for FAFSA/WASFA applications
- Requesting students **upload a screenshot** of completed application
- Offering students a second chance to submit form if data from the state indicates they don't have a record on file



#### DISCUSSION

 What role can/should WSOS play in partnership with other organizations who are coming together to solve the present-day FAFSA challenge or other ways we should be responding?



# FINANCE & PROGRAM ADMINISTRATOR UPDATE March 6, 2024

WASHINGTON STATE OPPORTUNITY SCHOLARSHIP

## **WSOS Balance Sheet**

Washington State Opportunity Scholarship Comparative Balance Sheets December 31, 2023

| -                                       | Comparison to Last Reported Period |          |             |       | Comparison to Same Period LFY |          |             |
|-----------------------------------------|------------------------------------|----------|-------------|-------|-------------------------------|----------|-------------|
|                                         | 9/30/23                            | % Change | 12/31/23    | Notes | 12/31/22                      | % Change | 12/31/23    |
| Assets                                  |                                    |          |             |       |                               |          |             |
| Cash                                    | 3,739,196                          | -42%     | 2,171,709   | 1     | 1,197,080                     | 81%      | 2,171,709   |
| Investments                             | 87,885,392                         | 7%       | 94,314,456  | 2     | 97,893,099                    | -4%      | 94,314,456  |
| Accounts Receivable                     | -                                  | 0%       |             | 3     | 181,696                       | 0%       | -           |
| Pledges and Grants Receivable, net      | 19,215,440                         | 10%      | 21,109,790  | 3     | 21,529,082                    | -2%      | 21,109,790  |
| State match receivable, net             |                                    |          |             |       |                               |          |             |
| Unbilled State match revenue            | 10,870,248                         | -23%     | 8,397,157   | 4     | 5,454,861                     | 54%      | 8,397,157   |
| Unbilled State match receivable, offset | (10,870,248)                       | -23%     | (8,397,157) | 4     | (5,454,861)                   | 54%      | (8,397,157) |
| Prepaid Expenses                        | 85,863                             | 38%      | 118,220     |       | 62,793                        | 88%      | 118,220     |
| Property and equipment, net             | 15,659                             | 32%      | 20,728      |       | 15,554                        | 33%      | 20,728      |
| Total Assets                            | 110,941,550                        | 6%       | 117,734,903 |       | 120,879,304                   | -3%      | 117,734,903 |
| Liabilities and Net Assets              |                                    |          |             |       |                               |          |             |
| Accounts Payable                        | 309,580                            | 19%      | 369,649     |       | 290,924                       | 27%      | 369,649     |
| Payroll Related Liabilities             | 105,455                            | 7%       | 112,742     | 5     | 53,107                        | 112%     | 112,742     |
| Scholarship Commitments Bacc., net      | 33,245,337                         | -11%     | 29,570,367  | 6     | 17,937,154                    | 65%      | 29,570,367  |
| Scholarship Commitments CTS, net        | 2,294,093                          | 20%      | 2,747,895   | 6     | 3,680,713                     | -25%     | 2,747,895   |
| Scholarship Commitments RJI, net        | 771,806                            | -20%     | 618,806     | 6     | 174,864                       | 254%     | 618,806     |
| Scholarship Commitments GRD, net        | 850,502                            | -19%     | 686,977     | 6     | 691,055                       | -1%      | 686,977     |
| Total Liabilities                       | 37,576,773                         | -9%      | 34,106,436  |       | 22,827,817                    | 49%      | 34,106,436  |
| Net Assets                              |                                    |          |             |       |                               |          |             |
| Temporarily Restricted Net Assets       | 73,364,777                         | 14%      | 83,628,467  |       | 98,051,487                    | -17%     | 83,628,467  |
| Permanently Restricted Net Assets       | -                                  | 0%       | -           |       |                               | 0%       | -           |
| Total Net Assets                        | 73,364,777                         | 14%      | 83,628,467  |       | 98,051,487                    | -15%     | 83,628,467  |
| Total Liabilities and Net Assets        | 110,941,550                        | 6%       | 117,734,903 |       | 120,879,304                   | -3%      | 117,734,903 |

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## **WSOS Income Statement**

#### Washington State Opportunity Scholarship

Income Statements

#### Actual vs. Budget

**Twelve Months Ending December 31, 2023** 

|                                            | Twelve Month |             | December 31, 2023       |       |               |
|--------------------------------------------|--------------|-------------|-------------------------|-------|---------------|
|                                            | Actual       | Budget      | Variance Fav<br>(Unfav) | Notes | Annual Budget |
| Revenue                                    |              |             |                         |       |               |
| Private                                    | 7,220,211    | 8,215,000   | (994,789)               | 1     | 8,215,000     |
| Public                                     | 5,155,992    | 9,200,000   | (4,044,008)             | 2     | 9,200,000     |
| Investment Dividends & Interest            | 245,634      | 36,000 *    | 209,634                 | 3     | 36,000        |
| Investment Unrealized/Realized Gains       | 4,832,020    | 1,590,000 * | 3,242,020               | 3     | 1,590,000     |
| Investment Fees                            | (35,861)     | (52,896) *  | 17,035                  | 3     | (52,896)      |
| Total Revenue                              | 17,417,996   | 18,988,104  | (1,570,108)             |       | 18,988,104    |
| Program Expense                            |              |             |                         |       |               |
| Salaries and Benefits                      | 3,421,553    | 3,800,393   | 378,840                 | 4     | 3,800,393     |
| Professional Fees - Program Admin fees     | 525,636      | 525,636     | -                       | 5     | 525,636       |
| Professional Fees - Contractors & Lobbying | 469,942      | 472,082     | 2,140                   | 6     | 472,082       |
| Conferences, Conventions & Meetings        | 127,843      | 152,761     | 24,918                  | 7     | 152,761       |
| Operating Expenses                         | 287,787      | 378,578     | 90,791                  | 8     | 378,578       |
|                                            | 4,832,761    | 5,329,450   | 496,689                 |       | 5,329,450     |
| Income (Loss) before Scholarship Exp       | 12,585,235   | 13,658,654  | (1,073,419)             |       | 13,658,654    |
| Scholarship Expense                        | 15,859,785   | 17,268,314  | 1,408,529               | 9     | 17,268,314    |
| Net Income (Loss)                          | (3,274,550)  | (3,609,660) | 335,110                 | -     | (3,609,660)   |

\*Approved Budget did not include investment returns or fees, we have included them based upon a conservative estimate in the above. See Note 3 for more information.

## **WSOS Cash Flow**

#### **Cash Flow Summary**

Inception-To-Date December 31, 2023

|                                 | Inception - December 31, 2023 |           |            |               | Comparison to September 30, 2023 |                       |                |  |
|---------------------------------|-------------------------------|-----------|------------|---------------|----------------------------------|-----------------------|----------------|--|
|                                 | Scholarship                   | Endowment | Notes      | Total         | Scholarship<br>Variance          | Endowment<br>Variance | Total Variance |  |
| <u>CASH FLOW</u>                |                               |           |            |               |                                  |                       |                |  |
| Cash Inflow:                    |                               |           |            |               |                                  |                       |                |  |
| Boeing                          | 30,210,000                    |           |            | 30,210,000    |                                  |                       |                |  |
| Ballmer                         | 5,000,000                     |           |            | 5,000,000     |                                  |                       |                |  |
| Microsoft                       | 40,000,000                    |           | 1          | 40,000,000    |                                  |                       |                |  |
| Rubens                          | 2,020,235                     |           | 1          | 2,020,235     |                                  |                       |                |  |
| Connell (stock donation)        | 700,000                       |           | 1          | 700,000       |                                  |                       |                |  |
| Other Private                   | 46,627,733                    |           | 1          | 46,627,733    | 361,295                          |                       | 361,295        |  |
| State Match                     | 109,825,621                   |           | 2          | 109,825,621   |                                  |                       |                |  |
| State Implementation Funds      | 500,000                       |           |            | 500,000       |                                  |                       |                |  |
| Investment Income*              | 26,029,656                    | 7,454,392 | 7 3        | 33,484,053    | 5,786,800                        | 635,718               | 5,422,518      |  |
| Total Cash Inflows              | 260,913,245                   | 7,454,392 | 7          | 268,367,642   | 6,148,095                        | 635,718               | 5,783,813      |  |
| Cash Outflow:                   |                               |           |            |               |                                  |                       |                |  |
| Scholarships                    | (143,294,350)                 |           | 4          | (143,294,350) | (5,853,817)                      |                       | (5,853,817)    |  |
| Program Expenses                | (33,642,642)                  | (5,812    | )          | (33,648,454)  | (1,129,746)                      |                       | (1,129,746)    |  |
| Total Cash Outflows             | (176,936,992)                 | (5,812)   | <u>)</u>   | (176,942,804) | (6,983,563)                      |                       | (6,983,563)    |  |
| Net Cash Flow Inception-To-Date | 83,976,253                    | 7,448,585 | 5          | 91,424,838    | (835,468)                        | 635,718               | (1,199,750)    |  |
| Composition of Net Cash Flow    |                               |           | _          |               |                                  |                       |                |  |
| Beneficial Checking Account     | 2,170,359                     |           | - 5        | 2,170,359     | (1,568,837)                      | -                     | (1,568,837)    |  |
| Investment Accounts at WSIB     | 81,805,894                    | 7,448,585 | 5 <b>5</b> | 89,254,479    | 5,786,800                        | 635,718               | 6,422,518      |  |
| Total                           | 83,976,253                    | 7,448,585 | 5          | 91,424,838    | (835,468)                        | 635,718               | (1,199,750)    |  |

\* Includes unrealized gains and losses.

### **WSOS Balance Sheet - Revised**

Washington State Opportunity Scholarship Comparative Balance Sheets September 30, 2023

| -                                       | Comparison to Last Reported Period |          |              |       | Comparison to Same Period LFY |          |              |
|-----------------------------------------|------------------------------------|----------|--------------|-------|-------------------------------|----------|--------------|
| 1                                       | 6/30/23                            | % Change | 9/30/23      | Notes | 9/30/22                       | % Change | 9/30/23      |
| Assets                                  |                                    |          |              |       |                               |          |              |
| Cash                                    | 2,930,080                          | 28%      | 3,739,196    | 1     | 2,912,472                     | 28%      | 3,739,196    |
| Investments                             | 94,440,806                         | -7%      | 87,885,392   | 2     | 92,337,536                    | -5%      | 87,885,392   |
| Accounts Receivable                     | 2,055                              | -100%    | -            | 3     | 24,728                        | 0%       | -            |
| Pledges and Grants Receivable, net      | 19,204,690                         | 0%       | 19,215,440   | 3     | 21,927,440                    | -12%     | 19,215,440   |
| State match receivable, net             | -                                  | 0%       | -            | 4     | -                             | 0%       | -            |
| Unbilled State match revenue            | 8,057,994                          | 35%      | 10,870,248   | 4     | 2,687,604                     | 304%     | 10,870,248   |
| Unbilled State match receivable, offset | (8,057,994)                        | 35%      | (10,870,248) | 4     | (2,687,604)                   | 304%     | (10,870,248) |
| Prepaid Expenses                        | 92,399                             | -7%      | 85,863       |       | 62,793                        | 37%      | 85,863       |
| Property and equipment, net             | 17,224                             | -9%      | 15,659       |       | 17,424                        | -10%     | 15,659       |
| Total Assets                            | 116,687,254                        | -5%      | 110,941,550  |       | 117,282,393                   | -5%      | 110,941,550  |
| Liabilities and Net Assets              |                                    |          |              |       |                               |          |              |
| Accounts Payable                        | 270,848                            | 14%      | 309,580      |       | 223,997                       | 38%      | 309,580      |
| Payroll Related Liabilities             | 81,592                             | 29%      | 105,455      | 5     | 7,673                         | 1274%    | 105,455      |
| Scholarship Commitments Bacc., net      | 25,724,908                         | 29%      | 33,245,337   | 6     | 21,420,657                    | 55%      | 33,245,337   |
| Scholarship Commitments CTS, net        | 1,793,664                          | 28%      | 2,294,093    | 6     | 3,910,503                     | -41%     | 2,294,093    |
| Scholarship Commitments RJI, net        | 771,806                            | 0%       | 771,806      | 6     | 199,064                       | 288%     | 771,806      |
| Scholarship Commitments GRD, net _      | 659,441                            | 29%      | 850,502      | 6     | 424,684                       | 100%     | 850,502      |
| Total Liabilities                       | 29,302,259                         | 28%      | 37,576,773   |       | 26,186,578                    | 43%      | 37,576,773   |
| Net Assets                              |                                    |          |              |       |                               |          |              |
| Temporarily Restricted Net Assets       | 87,384,995                         | -16%     | 73,364,777   |       | 91,095,815                    | -24%     | 73,364,777   |
| Permanently Restricted Net Assets       | -                                  | 0%       | -            |       |                               | 0%       | -            |
| Total Net Assets                        | 87,384,995                         | -16%     | 73,364,777   |       | 91,095,815                    | -19%     | 73,364,777   |
| Total Liabilities and Net Assets        | 116,687,254                        | -5%      | 110,941,550  |       | 117,282,393                   | -5%      | 110,941,550  |

# WASHINGTON STATE OPPORTUNITY SCHOLARSHIP

UPCOMING BOARD MEETINGS Q2 – Tuesday, June 18, 2024 Q3 – Wednesday, September 11, 2024 Q4 – Wednesday, November 20, 2024